

Pepper Bush Adventures Pty Ltd

Payment & Cancellation Policy



Payments

- Tour cost to be settled 14 days prior to departure.
- A deposit may be asked for some tours.
- Payments can be made by Cheque, EFT, Credit Card or Cash

EFT Payment Details

Account name:	Pepper Bush Adventures Pty Ltd	
Westpac Bank	Swift code	WPACAU2S
19-21 King Street	BSB	037 615
Scottsdale Tasmania	Account Number	141 757
Australia 7260		

Cancellation Policy

If You Cancel

- Multi-day tours - November to March - 30 days prior to departure - 100% of tour cost
- Multi-day tours - April to October - 14 days prior to departure - 100% of tour cost
- Day Tours - All year - 14 days prior to departure - 100% of tour cost
- 30+ days - Tour cost will be refunded. Booking fees may apply
- All cancellations must be advised in writing.

If Pepper Bush Adventures Cancel

- You will be notified in writing.
- A full refund will be made within 7 days of you receiving notification of our cancellation.

Terms and Conditions

- Our tours operate all-year-round, to ensure securing your preferred departure dates; we strongly recommend early confirmation. Fully detailed itineraries are available, and forwarded on request.
- We reserve the right to alter or change itineraries without notice, due to unforeseen circumstances beyond our control or in the interest of client safety, we will advise clients/agents prior to departure where possible.
- We strongly advise ALL clients have sufficient travel, personal & cancellation insurance cover.
- Child rates apply to ages 9 to 15 years; under 9 years FOC on day tours only.

